



# #99025 Quick Operation Guide

**Please regularly check your E-Bike for a ride-ready condition.  
This includes tight spokes, inflated tyres and responsive brakes.  
Although we check the E-Bikes before shipping, we strongly advise you the Bike prior to riding for the first time.**

## 1. Battery Charging

Please ensure you regularly charge the battery to prolong lifespan. Do not overcharge. Regular charging / discharging will keep battery in best form. If leaving the bike for over a month with riding, ensure you charge the bike once during this period.

The battery is charged via the port on the right-hand side of the main body. Lift the weatherproof cap, insert end of charger and plug in. A red light on the battery adaptor denotes charging, green when fully charged.

## 2. Assembly

Carefully lift the bike out of the box. The handlebars will need orienting and locking into place so they are straight. Hold the front wheel so it's facing straight forwards with the back wheel and tighten the two vertical hex head bolts (see image on overside) with a size 4 Allen key. Affix and tighten the two pedals using a 15mm spanner (tools not included). Please refer to the labelling of the pedals to ensure the correct pedal goes on the correct side of the bike. Each pedal will have a corresponding 'L' or 'R' embossed on the plastic to indicate this.

## 3. Motor Starting

Turn the key one click to the right to switch on the battery. The key will now be locked into the frame to prevent it falling out while riding.

Press and hold power button (marked 'M') on the control panel until the display lights up. When the display illuminates, the bike is switched on.

Press and hold power button until the display is off to switch off the controller. When your ride is over, press and hold the power button to switch off, and turn key one click to the left. The key will then be released for removal.

## 4. Controls

To switch lights on, press and hold the ↑ button. Repeat the turn light off.

Assist levels range between 0 (minimum assistance) & 5 (maximum assistance) – use the ↑ and ↓ buttons when the bike is switched on to cycle through the appropriate levels.

3 is a good balance of power and energy conservation.

Pressing and holding the ↓ button will engage 'walk' mode.

**Important:** when you do this, the bike will begin to move.

To stop the bike moving and disable walk mode, press one of the brake levers.

For help & support, please contact [stores@depot2u.co.uk](mailto:stores@depot2u.co.uk)





**Warranty**

**Valid for 12 months from date of purchase.**

**All of our E bikes are subjected to a Pre-Delivery Inspection (PDI) before dispatch.**

**KEEP THE ORIGINAL PACKAGING / BOX FOR YOUR BIKE.**

**RETURNS ACCEPTED IN ORIGINAL PACKAGING.**

**\*\*Warranty is held by us - Depot2U and covers mechanical breakdown only.**

**Wear and tear is excluded as is damage caused by improper usage.**

**This includes (but is not limited to):**

Brake pad wear.

Tyre wear and damage.

Damage to paintwork.

Damage to battery due to accident.

Alterations made to battery and electronics.

Chain and gear wear and tear.

**Please ensure you report any physical damage that may have been caused by delivery within 24 hours of receiving.**

If you believe you have a warranty claim, please contact us on:

01743 851518

[stores@depot2u.co.uk](mailto:stores@depot2u.co.uk)

In the first instance we will retrieve the bike from you and return to us.

Our mechanic will look at the bike to assess the issue. If the issue is deemed to be covered by our warranty, then we will take the necessary steps to rectify the problem at no cost to yourself.

If the issue is deemed to NOT be covered by our warranty, then you will be contacted to discuss further action.

A local E Bike specialist may be used to assess the issue further and repairs made if possible, at your cost.

**If the bike has failed due to a non-warranty issue, then the bike can be returned to you at your cost.**

**We will hold the bike for 4 weeks from the date of return.  
After this period, it is at our discretion to dispose of the bike.**

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Please fill in the below, sign and return to us to accept the above conditions and to validate your 12 months warranty.

Buyer name (print).....

Buyer signature..... Date.....

Please post back to: Depot2U, New House Farm, Shoothill, Shrewsbury, SY5 9NR or email to [stores@depot2u.co.uk](mailto:stores@depot2u.co.uk)