Depot2U Last update: 07/10/2021 HW



#99057 Quick Operation Guide

Please regularly check your E-Bike for a ride-ready condition.
This includes tight spokes, inflated tyres and responsive brakes.
Although we check the E-Bikes before shipping, we strongly advise you to check the bike prior to riding for the first time.

1. Battery Charging & Locking

The battery can be charged on or off the Bike.

The battery lock has three positions, ON, OFF & UNLOCK. To remove the battery, turn the key anti-clockwise AND PUSH key inwards at the same time to the unlock position. Remove the battery by using folding handle on top of the battery and sliding up the guide rail. Slide battery back down guide rail to install.

Turn Clockwise AND PUSH key inwards at the same time to lock battery into place.

Please ensure you regularly charge the battery to prolong lifespan. Do not overcharge. Regular charging / discharging will keep battery in best form.

To charge, raise the battery handle to expose the charging port underneath. Insert end of charger and plug in. Red light denotes charging, green when fully charged.

2. Basket Assembly

You will find enclosed in the basket a small black toolset and mounting brackets to fit the basket. The basket and front mount are also removable (front light attaches to mudguard screw.) To adjust handlebar height, use a 5.5mm Allen Key (not included).

3. Motor Starting

Ensure battery is switched to ON position (turn the key clockwise to third position)

Press and hold power button on the control panel until the display lights up.

When the display illuminates, the bike is switched on.

Press and hold power button until the display is off to switch off the controller and turn the key one position to the left to switch off main power.

4. Controls

To switch front light on, press the CUR button (next to the power button). Repeat the turn light off.

Assist levels range between 0 (no assistance) & 5 (maximum assistance) – use the up and down keys when the bike is switched on to cycle through the appropriate levels.

3 is a good balance of power and energy conservation.

If your bike has been subjected to a lot of mud / water, please remove the battery as soon as possible and wipe away any excess dirt / moisture that has accrued near the battery terminals. For help & support, please contact stores@depot2u.co.uk



Warranty

Valid for 12 months from date of purchase.

All of our E bikes are subjected to a Pre-Delivery Inspection (PDI) before dispatch.

KEEP THE ORIGINAL PACKAGING / BOX FOR YOUR BIKE.

RETURNS ACCEPTED IN ORIGINAL PACKAGING.

**Warranty is held by us - Depot2U and covers <u>mechanical breakdown only.</u>
Wear and tear is excluded as is damage caused by improper usage.

This includes (but is not limited to):
Brake pad wear.
Tyre wear and damage.
Damage to paintwork.
Damage to battery due to accident.
Alterations made to battery and electronics.
Chain and gear wear and tear.

Please ensure you report any physical damage that may have been caused by delivery within 24 hours of receiving.

If you believe you have a warranty claim, please contact us on:

01743 851518 stores@depot2u.co.uk

In the first instance we will retrieve the bike from you and return to us.

Our mechanic will look at the bike to assess the issue. If the issue is deemed to be covered by our warranty, then we will take the necessary steps to rectify the problem at no cost to yourself.

If the issue is deemed to NOT be covered by our warranty, then you will be contacted to discuss further action.

A local E Bike specialist may be used to assess the issue further and repairs made if possible, at your cost.

If the bike has failed due to a non-warranty issue, then the bike can be returned to you <u>at your cost.</u>

We will hold the bike for 4 weeks from the date of return. After this period, it is at our discretion to dispose of the bike.

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Please fill in		to us to accept the above of 2 months warranty.	conditions and to validate
	Buyer name (print)		
Buyer s	gnature		Date

Please post back to: Depot2U, New House Farm, Shoothill, Shrewsbury, SY5 9NR or email to stores@depot2u.co.uk

KEY & BATTERY GUIDE

1. BATTERY SWITCHED ON 2. BATTERY SWITCHED OFF



Key in 12 o'clock position means the battery is switched on. The battery must be switched on to turn the bike on, which is done on the control pad by pressing and holding the power button.



To turn battery off, turn the key anticlockwise / left until it clicks.

3. BATTERY UNLOCKED



To unlock the battery, push the key in and simultaneously turn anticlockwise / left until it clicks.

4. BATTERY RELEASED



Remove battery by pulling up using the battery handle. (You will need to lift the saddle into the upright position to remove the battery.

Lift the blue lever under the back of the saddle to

do this.